

Terms and Conditions

NTG Air & Ocean is a member of the Nordic Association of Freight Forwarders, and all tasks are carried out in accordance with the general conditions of the Nordic Association of Freight Forwarders (NSAB 2015).

NSAB 2015

All services rendered are subject to the General Conditions of the Nordic Association of Freight Forwarders (NSAB 2015). As contracting party cf. § 3 B the conditions limit the freight forwarder's liability for loss of, deterioration of, or damage to goods to SDR 8.33 per kilo and for delay to the amount of the freight, and for all other loss to SDR 100,000 in respect of each assignment (§ 21). As intermediary cf. § 3 C the freight forwarder's liability is limited to SDR 50,000 in respect of each assignment and totally in the event of any one occurrence to SDR 500,000 (§ 24). For storage, the total liability is limited to SDR 500,000 for damage occurring in the same occasion (§ 25). Special attention is directed to the network clause (§ 2); claims against the freight forwarder are statute-barred after one year (§ 28); and the lien on goods (§ 14) applies to both current and previous claims.

Incoterms

In international trade a series of clauses, Incoterms, have been compiled by the International Chamber of Commerce. The clauses outline buyer's and seller's risk, responsibility, and obligation in international trade. Incoterms 2010 replace Incoterms 2000 and became effective as of January 1st, 2011.

[Download Incoterms here](#)

Insurance

Do you know your rights if your cargo has been damaged? There are always risks connected to the transporting of freight and that is why it is so important to ensure that you have taken all the necessary precautions. NTG Air & Ocean can help you with this.



NTG Nordic Transport Group A/S offers a wide range of transport services to and from all locations around the world.

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Please observe that NTG Air & Ocean's responsibility and obligation is limited and therefore it does not always cover the entire loss. Transport insurance is to be considered a necessary supplement and therefore it is very important that you remember to take out a separate insurance policy. This way you have secured your cargo in the best possible way.

NTG Air & Ocean only works with well-established insurance companies, and we are more than happy to help guide you through transport insurance to make sure you take out all necessary insurances. All you need to do is to get in touch with your regular contact at NTG Air & Ocean and we will help you in the process.



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