

Terms and Conditions

We kindly ask you to carefully read our general conditions before ordering a service.

NTG Gondrand Kft provides forwarding services as Forwarder based on the Hungarian General Forwarding Conditions (HGFC) issued by the Association of Hungarian Forwarders. Furthermore, our company provides storage and related services in accordance with the contract concluded in subject of the given services and the currently effective provisions of “NTG Gondrand General Storage Terms and Conditions (GSTC)”.

Herewith we expressly highlight the fact that we shall treat the goods of clients as ordinary cargo meaning that the value of goods shall not be taken into consideration at all when determining the respective service fees (i.e. providing a so-called “normal cargo” service). This allows favourable service fees, but upon the occurrence of a damage claim, our company’s liability is limited, neither is aligned with the value of goods, but with their quantity and NTG Gondrand Kft. shall only be liable for such damages in a limited extent as specified hereinafter. The extent of compensation regarding international road transport, pursuant to the provisions of the CMR Convention is (SDR8.33/Kg), but limited to SDR20,000.- per damage case, whereas in the event of national road transport compensation shall be, pursuant to the provisions of Government Decree 120/2016 (VI. 7.) on the Rules of Domestic Road Transportation Contracts (“KÁSZ”), SDR8.33/Kg, but Maximum SDR20,000.-/damage case. The provisions and rules of the Warsaw Convention shall apply for transports by air and those of the Hamburg Convention shall be applicable for transports by sea.

We also wish to expressly point out herewith that in other cases or in the event of storage services, upon occurrence of FLEXA or other property damage, the maximum amount of compensation for the damaged proportion of cargo is SDR8.33-/Kg, but limited to SDR20,000.- per damage case. In the event of a damage case NTG Gondrand Kft, as Forwarder shall be cooperative in enforcing claims against Carriers at both the expense and risks of the Principal, based on a respective prior order in writing from Principal. Any compensation for deterioration

of the goods or for indirect and derivative damages shall be excluded. In lack of any description of the goods the consignment shall be registered as ordinary commercial goods.

Service or freight fees do not include any freight insurance or property insurance service and the potential conclusion of such insurance, in consideration of the limited liabilities for damages mentioned above shall be in the scope of interests and responsibilities of the Principal.

Conclusion of the forwarding contract itself does not constitute any commitment for NTG

Gondrand Kft. to taking over any obligations in regards with neither BIREG ('Előzetes Elektronikus Engedélyregisztrációs Rendszer' – Advance Electronic Licence Registration System) effective

from 1st January 2021. nor to EKAER ('Elektronikus Közúti Áruforgalmi Ellenőrző Rendszer' –

Electronic Trade and Transport Control System) effective from 1st January 2015. in Hungary. NTG

Gondrand Kft limits its liability for the provision of potentially false license plate data undertaken in a preliminary, written agreement to HUF100,000.- but maximum to the value of the applicable

forwarding service fee per case. However, any further liabilities for damages related to BIREG registrations or EKAER reports are completely excluded.